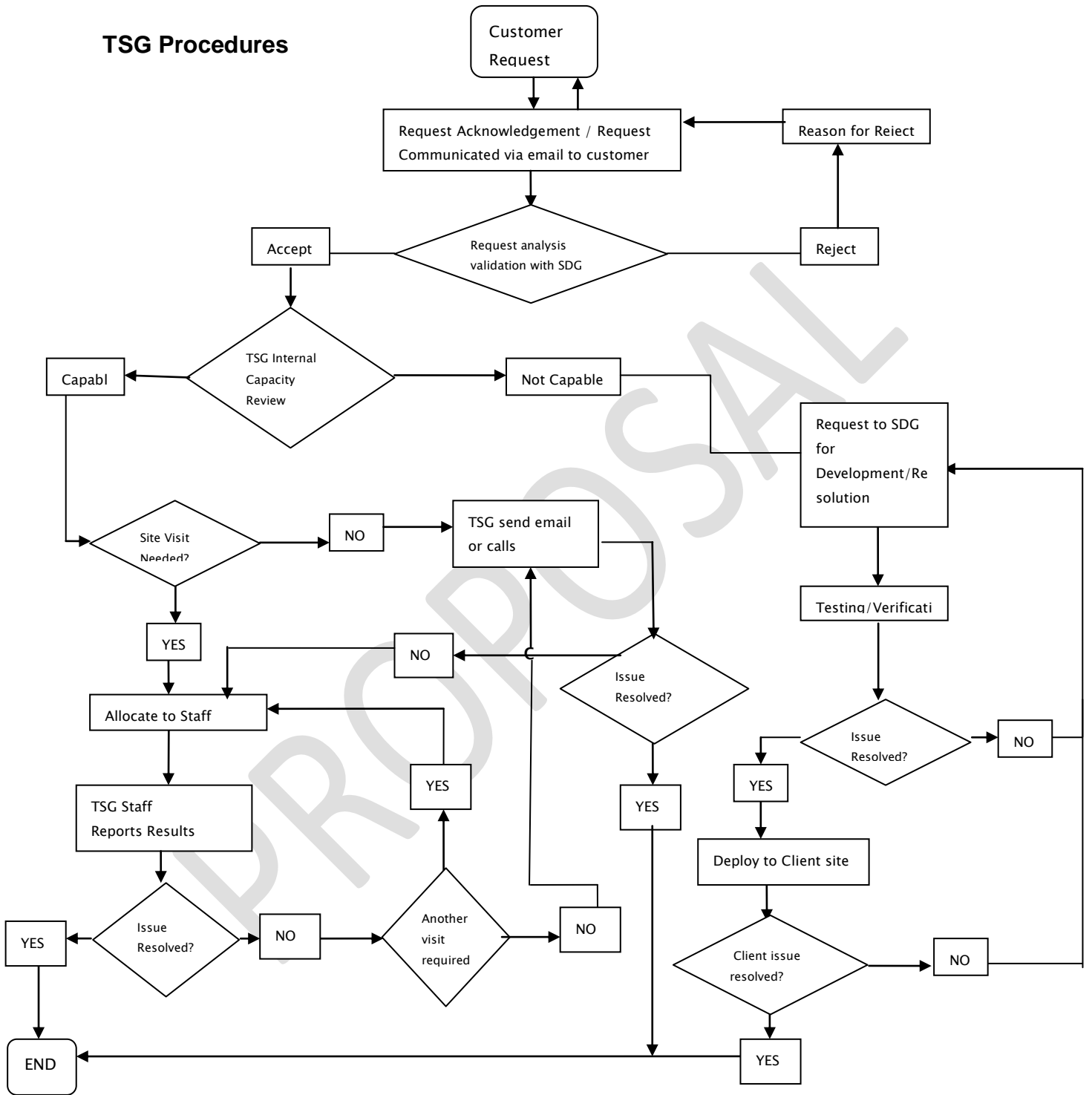
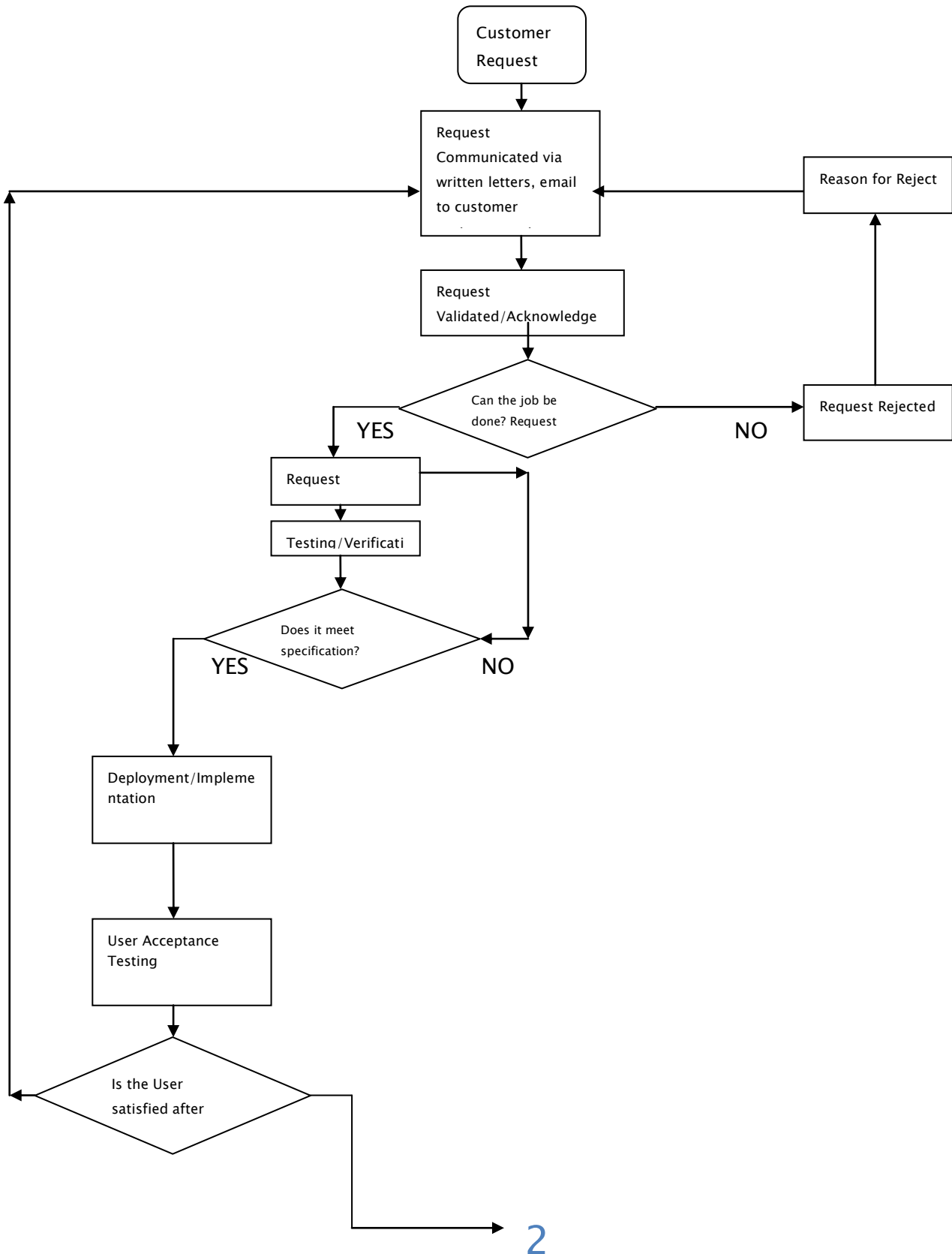


TSG Procedures



Procedure for Obtaining Customer Requirement



NO

YES

Customer
Satisfaction